

# Limited Lifetime Warranty



**SuperSprings International, Inc.**  
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Below is information regarding your warranty. Please complete the online form to activate your warranty.

This Limited Lifetime Warranty is the only warranty made in connection with your SuperSprings product. SuperSprings neither assumes nor authorizes any vendor, retailer or other person or entity to assume for it any other obligation or liability in connection with this product or Limited Lifetime Warranty.

## What is Covered?

Subject to the terms, exclusions and limitations herein, SuperSprings International, Inc. warrants to the initial purchaser only that its SuperSprings product shall be free of defects in material and workmanship from the date of purchase for as long as said purchaser owns the vehicle upon which the product was installed; excluding all commercial applications. All commercial applications are warranted for a term of 3 years commencing upon the date of purchase. Please note that this warranty shall only apply to products purchased from a SuperSprings authorized seller that is subject to and follows SuperSprings' quality controls, unless otherwise prohibited by law.

SuperSprings reserves the rights to: (a) require the warranty claimant's proof of purchase as a condition of this warranty, (b) make future revisions to its warranty without prior notice.

As used herein, "commercial applications" means any vehicle intended, licensed or used (partially or otherwise) in connection with a business and shall include but not be limited to "Commercial Motor Vehicles" as defined or intended by the U.S. Code of Federal Regulations.

ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY LIMITED IN DURATION TO THE DURATION OF THE WARRANTY AS DESCRIBED ABOVE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

## What is Not Covered?

Your Limited Lifetime Warranty does not cover any damage arising or related to any vehicle, product, or component combination other than the SuperSprings product. Your SuperSprings Limited Lifetime Warranty further does not cover vehicles, products or components supplied by us or others that SuperSprings determines to have been damaged by or subjected to:

- ▶ Vehicle use in excess of gross vehicle weight rating, combined vehicle weights / tow ratings or other Original Equipment Manufacturer design specifications or limitations.
- ▶ Normal wear and tear, deterioration of spring shape or rating, alteration, product modification, improper installation.
- ▶ Scratches or defects in product finishes (powder coating, paint, etc.) or damage due to shipping.
- ▶ Abnormal or misuse, including products used other than as recommended in the current SuperSprings application guide or the instructions.

- ▶ Racing or other vehicle competitions or contests.
- ▶ Accidents, impact by rocks, trees, obstacles or other aspects of the environment.
- ▶ Heavily loaded commercial use on unpaved road conditions.

## Remedy Limited to Repair / Replacement.

The exclusive remedy provided hereunder shall, upon SuperSprings' inspection and option, be either repair or replacement of the product or parts covered under this warranty. Customers requesting warranty coverage should contact SuperSprings to obtain a Returned Merchandise Authorization number. All removal, shipping and installation costs are the customer's responsibility. If a replacement part is needed before yours can be returned, you must first purchase the replacement part. Then, if SuperSprings deems your part to be covered under a valid warranty claim, you will be credited the purchase price. Your warrantor is SuperSprings International, Inc., service at (805) 745-5553, [warranty@supersprings.com](mailto:warranty@supersprings.com), or the address indicated in the header of this document.

## Other Limitations – Exclusion of Damages – Your Rights under State Law

In consideration of the purchase price paid, neither SuperSprings or any independent SuperSprings distributor are responsible for any installation or removal costs, time loss, rental costs, or for any incidental, consequential, punitive or other damages that you or third parties may incur in connection with any product purchased. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Your exclusive remedy hereunder for covered parts is repair/replacement as described above.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

## Activate Your Warranty

Please complete the online form to activate your warranty. All submissions must include a copy of your receipt that shows that your purchase was made from a SuperSprings authorized seller.

[Link to online warranty form](#)