



AODA Multi-Year Plan

By July 1, 2014

<i>Item</i>	<i>Date Completed</i>
Create AODA policy and make available to members of the public <ul style="list-style-type: none"> - If requested, policy will be made available in an accessible format (for example, large print.) 	June 2014
File 2014 Report	June 2014
Create multi-year plan (this) and make available to members of the public <ul style="list-style-type: none"> - If requested, policy will be made available in an accessible format (for example, large print.) 	June 2014

By January 1, 2015

<i>Item</i>	<i>Date Completed</i>
Provide training to all employees as well as anyone in unpaid positions (such as co-op placements) <ul style="list-style-type: none"> - Includes employees not based in Ontario but who work with Ontario customers (ie: Order Desk team) 	2011 (ongoing with new employees)

By January 1, 2016

<i>Item</i>	<i>Date Completed</i>
Identify and publish name of contact (& contact information) for accessibility requests Ensure items are made available (by identified contact) in accessible formats if requested Recruiting – inform applicants we can accommodate disabilities during our recruiting and selection process & ensure all requests for accommodation during the interview process are granted Ensure successful applicants are aware of Action’s policies for accommodating employees with disabilities	



By January 2017

<i>Item</i>	<i>Date Completed</i>
Develop plan to comply with “Accessibility Standards for the Design of Public Spaces”	
Develop individual accommodation plans for employees with disabilities	

By January 2021

<i>Item</i>	<i>Date Completed</i>
Develop plan to comply with “Information and Communication Standards” including accessible websites and web content	